SHIPPING TERMS
F.O.B. Faucher warehouse

RETURN OF GOODS
Products with an expiration date (such as sealant) can only be returned within 15 days from date of purchase. Any merchandise returned must be identified with a return authorization number obtained from Faucher’s Inside Sales Department. This authorization number is valid for 60 days only, after which time the merchandise will no longer be accepted for reimbursement. Discontinued, obsolete, special or custom-made products are not eligible for return. All others are subject to inspection before reimbursement is approved. Products in no condition to be resold will not be approved. If a product is returned as a result of customer error, a 20% restocking charge or a 35$ minimum charge will apply and transportation arrangements must be made by the customer. If the return is a result of Faucher’s error, there is no restocking charge and Faucher will make the transportation arrangements. If the return product is not available at the time of pick-up by the carrier, it becomes the customer’s responsibility to return the product at his/her expense. Certain terms of return will be negotiated on a case by case basis, such as if the return causes an excess in Faucher’s normal inventory levels.

CLAIMS
Shipping conditions are F.O.B. from Faucher’s warehouse; therefore Faucher cannot be held responsible for damages or loss during transportation. In the event of damage or loss, the customer must file a claim with the shipping company, at which time Faucher will provide all reasonable required assistance.

PRICES
Prices are confirmed at the time of the order. Quotations may also be requested and are valid for 30 days, unless specified otherwise in writing. Prices are subject to change without notice.

TAXES
All quotations and prices are subject to applicable Federal and Provincial taxes.

LIMITED WARRANTY
Faucher’s responsibility is limited to the manufacturers’ warranties. Faucher is not responsible for direct or indirect damages or for any labor costs incurred as a result of having to replace damaged products. This limited warranty is the only one offered by Faucher. No representation or warranty is made by Faucher for the products featured in this catalogue with respect to their intended use or shelf life. The customer is responsible for ensuring that the intended use of the product is safe and appropriate. Furthermore, if the manufacturer’s instructions for product use and/or installation are insufficient or nonexistent, it is the customer’s responsibility to obtain, from Faucher or the manufacturer, all required information. No representative of Faucher is authorized to make any representation, offer any warranty, or assume any responsibility whatsoever in Faucher’s name, with respect to any products featured in this catalogue.

MISCELLANEOUS
Faucher can not be held responsible for a total or partial failure to deliver or late delivery, if it is the result of a labor strike, work slow-down or stoppage, product rationing, lock-out or shortage, or any other unforeseeable events beyond our control.

These terms and conditions of sale replace all those previous to October 2011.
Terms and conditions may change without notice.